



PAND'OR RESTAURANT-1ST BAKERY & CAKE SHOP AS USER OF INFRASYS



'Struggled with internal tailor-made POS system that running on old-machine that could not support our fast-operational outlets, we finally find everything that we dream about in Gourmate^R, product of Infrasy's'. 'Fast-operational, excellent hardware design, and reliable Gourmate POS system is all that we need to support our fast growing number of customers and provide excellent customer services,' says Miss. Maya Cavyta, Financial Controller of Pand'or Restaurant from PT. Archipelago Queen.

Pand'or Restaurant is a well-known restaurant that has long history in Indonesia. Pand'or's Bakery & Cake shop has been operated since 1990, it is now having 2 outlets located in Setia Budi Building and Jl. The shop in Wijaya I, South Jakarta, is also an expert in providing Japanese and Continental cuisine.

High Product Reputation and Strong System Support

They have used tailor-made POS system developed by their internal I.T. team since 1990 for the first outlet. The system has been used for 3 years and it was really disappointing. Firstly, it was inflexible in menu editing and price setting up. Secondly, it was also fail to improve the operation efficiency for both front-line and back-end workflow.

Pand'or eventually chose Gourmate POS system after lengthy observation and evaluation. What attract them to use Gourmate are the best-fit features to their needs, the stability of hardware, user-friendly interface and the reliability proven by many worldwide installations. Supported by the local vendor - Kreasi Sistem Utama, Pand'or enjoyed the 24-hour support services and felt confidence to Gourmate^R for its proven installation in over 50 sites in Jakarta.

Complement Product make Enhancements of Gourmate^R Make for Easier Management

The head office monitors sales data from outlets through analysis reports generated by Gourmate^R. Combined with customized consolidation reporting systems from Kreasi Sistem Utama, Gourmate satisfied the management of Pand'or for monitoring and controlling operations of the company.