



California Pizza Kitchen Found The Right Tools in Right Time Of The Right POS solution in Infrasys



Thanks to the most reliability of Infrasys's Gourmate POS system and the excellent - Kreasi Sistem Utama, we found the right POS in the right time so we can save our investment and time and now concentrate on business development and the improvement of customer satisfaction.'

Roni Prananto

Director

Panca Pilar Kencana from Golden Pilar Holding

The Indonesian Group of multi F&B outlets and brands, Panca Pilar Kencana and it's Golden Pilar Holding, holder of several famous restaurants franchises such as California Pizza Kitchen, Tony Roma's, and Country Style. Established in 1990, it currently operates a total of 30 restaurants providing wide range of dining and bakery choices with consolidated revenue up to USD 0.5 million in 2003 in Indonesia, Hong Kong, Malaysia, Singapore, China and Thailand.

High Product Reputation and Strong System Support

After Lengthy observation, Gourmate has been chosen among several POS solutions offered to be the right POS system for two major restaurant, California Pizza Kitchen and Tony Roma's. Most of California Pizza Kitchen restaurants of Golden Pilar Holding Group have been running Gourmate for three years.

'We've chosen Infrasys's Gourmate due to several reasons: firstly, it is a proven and well-tested system in the market adopted by many international renowned hotels and restaurants. We have already heard of



much positive feedback from its clients. Secondly, the system is famed for its stability, which is our main concern in choosing restaurant management system. Furthermore, we are confident to use system provided by Kreasi Sistem Utama., our direct supplier, for their personal and prompt system support,' explains Roni.

As a result, Gourmate emerges as the obvious choice to the well-known Indonesia F&B Group with its high reputation in the hospitality industry.

Improved Service Quality with Gourmate POS System

'We need user friendly and fast-operation POS system to handle our complex operation, menus, modifiers and consolidation requirement to our head office for analysis purposed.'

'Reliable system and minor downtime also, become one of our main reason to choose Gourmate POS system,' Roni adds.

With Gourmate, operations could always be accurate, fast and efficient that definitely delights the loyal customers. 'There're merely no missed or delayed orders or long waiting payment bill.' Roni concludes.